

# TERMS & CONDITIONS 2017 / 18

#### CLAIMS

No claims or rejections will be entertained unless advised in writing within seven days from date of delivery of goods; giving full details. Non-delivery must be notified in writing within 30 days of date of invoice.

# PART SHIPMENTS

Orders are despatched complete when-ever possible, but in the event of items being out of stock, part shipments will be made in the absence of instructions to the contrary.

# PROPERTY

- The property in the goods shall not pass to the buyers and the buyers shall keep the goods as bailees and trustees for the sellers (returning them to the sellers upon request) until the price of the goods shall have been paid in full.
- Notwithstanding the foregoing goods are at the entire risk of the buyers from the time of despatch.
- All contracts made under these conditions shall be governed by English Law, and the buyer and the seller shall submit to the exclusive jurisdiction of the English Courts.

# RETURNS

Special items are borne by the purchaser and these items cannot be returned for credit. All other goods returned will be subject to authorisation through the company Returns Procedure and may be subject to a re-stocking charge.

# MINIMUM ORDER

We are pleased to now operate a no minimum order policy.

#### PAYMENT

- ♦ Cash with order.
- Trade Account customers; unless otherwise agreed in writing, payment is due within 30 days from date of invoice.
- We accept most major credit and debit cards (exc. American Express) for telephone, mail, Trade Counter and online purchases.

#### PRICES

- All costings are inclusive of standard, non-returnable packing and exclusive of VAT, which will be charged at the rate prevailing at the date of despatch (tax point).
- Prices may be varied without notice and may be charged at those ruling at the date of despatch.
- The prices given are correct at the time of printing, but the company reserves the right to make changes and alterations in both prices and discounts without notice should circumstances make it necessary.
- Please note that it is not always possible to keep everyone up-to-date with all price changes, therefore please ensure to check prices at time of placing order. Notwithstanding the above, we endeavour to maintain published prices for as long as possible.

#### STANDARD PACKS

Prices shown are each unless otherwise indicated and where applicable are for pack quantity. If quantities less than a pack are required, then a surcharge will be applied. When quantity ordered is other than a full multiple of a standard pack, it will be rounded up to the nearest full multiple.

#### BUSINESS HOURS

Our normal business hours are Monday to Thursday, 8am to 5pm and Friday, 8am to 2.30pm.

# SPECIFICATIONS & SUITABILITY

All measurements, capacities, descriptions and illustrations in any of our publications are intended to provide general guidance only. They are approximate in many cases and no responsibility for errors or inaccuracy is accepted under any circumstances.

As most manufacturers reserve the right to amend specifications without notice, customers are advised to check specifications prior to ordering and to carefully check goods and instructions on receipt. The buyer is responsible for ensuring the suitability of products for specific hazards and environments prior to use.

# CARRIAGE

- U.K. Mainland orders with a goods value of £150 (excl. VAT) and above, and conveyed by our normal carriage methods, are FREE of carriage charge.
- Orders with a goods value (excl. VAT) below £150, and conveyed by our normal carriage methods, will be subject to a £7 delivery fee.
- ♦ Off-shore carriage charged at extra cost.
- Locally deemed orders within the county of Gloucestershire will be FREE of carriage charge through our own transport service.
- Special methods of carriage can be arranged at extra cost.

SEVERNSIDE SAFETY SUPPLIES LIMITED

UNIT 13, KINGSDITCH TRADING ESTATE, MALMESBURY ROAD, CHELTENHAM

GLOUCESTERSHIRE, GL51 9PL, ENGLAND





